

ACTIVATION INSTRUCTIONS SMARTSTART DEALER



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STOP! HAVE YOU SOLD OR INSTALLED A SMARTSTART GPS SYSTEM? PLEASE READ THESE INSTRUCTIONS!

Viper SmartStart™ is a revolution in vehicle control, security and integration. As an Authorised Viper SmartStart Dealer, you are responsible for the sale, installation, preliminary activation & testing of the Viper SmartStart™ DSM250i module.

It is critical that you activate your customers' SmartStart system prior to their purchase of a SmartStart yearly subscription. Please follow these steps carefully.

First, please ensure you have installed the Viper SmartStart GPS DSM250i module to your customers' vehicle following the installation instructions supplied with the module, and have confirmed a positive network communication (solid amber light).

LOGIN

As you are an authorised Viper SmartStart dealer please go to www.managesmartstart.com and either 'Sign Up' or 'Login' with your authorised dealer account.

DIRECTED. SMARTSTART

Welcome to the Directed Smartstart Installer Portal. Please enter your username and password.

Name:

Password: [Forgot your password?](#)

Website Language: ENGLISH

Don't have a Directed Smartstart Installer Account? Sign up is easy.

STEP 1

Click on "INSTALL DEVICE" and enter the AirID Number located on the packaging of the **Viper SmartStart™ DSM250i** module. Complete the Word Verification then click "NEXT"

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INSTALL DEVICE (STEP 1)

Enter in the device AirID:

AirID: XXXXX - XXXXX

Word Verification: Type the characters you see in the picture below.


AF4E [Click the same image](#)



Warning!

The unit with AirID XXXX-XXXX must be used in the country it has been purchased and cannot be used in Canada or in the United States. Click NEXT> if you comply with these requirements, otherwise use another unit. Failure to follow this directive may lead to permanent unit deactivation.

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STEP 2

Click on "TEST GPS+RSSI". Check a box for "Analog Wire" or "Data Connection". You can test SmartStart functions at this screen. If you require Aux connections, set Aux channels to "ESP/D2D only". Then click "GO TO CUSTOMER ACCOUNT SETUP"

Note: Please always test in an outdoor location. If no satellites are found or if the signal is very weak it could be due to poor placement of the module or you are testing inside a building.

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AirID: XXXX-XXXX

INSTALL DEVICE (STEP 2)

Please use the buttons below to test the device features. When done, click on the desired button at the bottom of the page.

XXXX-XXXX
(1250-ZINTEL)

TEST GPS+RSSI

Signal Strength: -89 dB Satellites: 0 poor
Address: Last Known: Address Unknown

WARNING: The module is not seeing enough satellites to get reliable locations. This can be due to poor module placement or testing inside a building. Once you have moved the module placement or moved outside, please hit the Test GPS button to try again.

- Check this box to preselect the "Analog Wire" protocol for all test buttons (SmartStart stand-alone mode)
 Check this box to preselect the "Data Connection" protocol for all test buttons

Test Buttons

Protocol

LOCK

Data Connection

UNLOCK

Data Connection

START

Data Connection

TRUNK

Data Connection

PANIC

Data Connection

AUXILIARY NO.1

ESP/D2D only

If installed, customer needs app 3.0 or above to use it D2D: Check device compatibility. ESP: Use CH4 OUT.

AUXILIARY NO.2

ESP/D2D only

If installed, customer needs app 3.0 or above to use it D2D: Check device compatibility. ESP: Use CH5 OUT.

GO TO CUSTOMER ACCOUNT SETUP >

All you need is: the email address the customer will use to control SmartStart.

STOP INSTALLATION AND GO BACK TO MAIN MENU >

STEP 3

Enter your customers' e-mail address and confirm it. Select "VIPER" as the System Brand. Enter an e-mail address for SmartStart Alerts to be sent to. Then click "NEXT"

DIRECTED. SMARTSTART

AirID: XXXX-XXXX

INSTALL DEVICE (STEP 3)

Please enter the CUSTOMER'S email address:

E-mail:

Confirm E-mail:

Note: The customer's password will be auto generated and emailed directly to the customer. If the customer's email address is not entered correctly above they will not receive their secure password and will be unable to complete account setup or use their SmartStart system.

THIS WILL BE A NEW CUSTOMER ACCOUNT

VEHICLE INFORMATION

System Brand:

Please select the brand of security or remote start system you are installing. The "Directed" selection includes all the brands not shown here.

Email for Alerts*:

Disable Alerts:

SmartStart will send a Smart Alert via email if the security system is triggered, to report command errors on selected remote start/security systems (ESP2-enabled), or to notify the customer if a GPS-alert gets triggered (for model-250). Please enter the "Email Address for Smart Alerts" (required field).

TEST SMART ALERTS

If desired, use the test button to send a sample email to the customer.

NEXT >

* denotes required field

STEP 4

Congratulations, you have successfully activated your customers' SmartStart GPS.

IMPORTANT: Please print "INSTALL DEVICE" page, give to your customer for their records and immediately direct your customer to Viper Australia's license purchase page at <http://www.vipersecurity.com.au/viper-smartstart/licensing/>

DIRECTED. SMARTSTART

AirID: XXXX-XXXX

INSTALL DEVICE

TO THE INSTALLER:

The customer needs to purchase a prepaid SmartStart service plan from an authorized SmartStart distributor before going to our web portal. On our web portal, the customer will be able to enter the prepaid code and complete the activation of the SmartStart module.

Please print this page for the customer's records

An email containing the SmartStart username and password and the procedure to complete the activation has been sent to example@email.com.au

Vehicle name: My Car
AirID (SmartStart Device Number): XXXX-XXXX

Important: The setup procedure needs to be completed by the customer on our web portal in order to make use of SmartStart.

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AUSTRALIA & NZ